## **AMENDMENT NUMBER 0001**

to

## MATOC SOLICITATION NUMBER: 05-0006-02

## entitled

"Information Technology Support Service for the Office of Naval Research for the Office of the Chief Information Officer, BD06"

The purposes of this amendment are to (1) clarify the Key Personnel positions, (2) clarify when the MCSE and CCNA certifications are required, (3) identify experience as a substitute for a degree for the Help Desk Specialist and Senior Systems Engineer/Internet Applications, (4) correct the level of effort and (5) clarify the method of proposal submission.

1. Subparagraph 4.1 entitled "General Personnel Qualifications" is deleted in its entirety and replaced with the following:

The following positions are considered Key Personnel: the Program Manager, the Lead LAN Engineer, the Lead Webmaster, the FAM support, the Head of Telecommunications, and the Head of the Help Desk.

The contractor shall be a Microsoft provider. The Program Manager and the Lead LAN Engineer shall be Microsoft Certified Systems Engineers (MCSE). The remaining engineering staff may possess the Certification, but it is not required. The certification must be obtained prior to being placed on site at ONR. Persons in the process of being Certified or Certified Eligible are not considered as Certified. The contractor also shall be prepared to provide specialized troubleshooting assistance or consulting when required, and for assistance, if required, when installing new hardware and/or software.

The following positions shall possess a current Cisco Certified Network Associate (CCNA) Certification: the Program Manager, the Lead LAN Engineer, the Information Assurance Analyst, and the Information Assurance Engineer. This certification indicates a foundation in and apprentice knowledge of networking. CCNA certified professionals can install, configure, and operate LAN, WAN, and dial access services, including but not limited to use of these protocols: IP, IGRP, Serial, Frame Relay, IP RIP, VLANS, RIP, Ethernet, and Access Lists. If the listed personnel does not posses this Certification at the time of award, they must obtain it within 90 days of award.

The Contractor shall provide qualified personnel to manage and execute all aspects of the statement of work. All personnel must be thoroughly familiar and proficient in the use of commercial software packages such as Windows NT, Windows2000 Professional and Server, Microsoft Office Professional (Word, Excel, PowerPoint, Access, and Outlook), Microsoft Project, Cerenade eForms, Netscape, Trend anti virus/Symantec Antivirus, Barracuda SPAM Filter, SurfControl Enterprise Threat Protection, Remedy, Windows Media Player, Reflections, Opentext/LiveLink, Adobe Acrobat (and Adobe Reader), Omnipage, AdLib Express, Visio, Microsoft Systems Management Software (SMS), Citrix Systems Inc Nfuse Secure Gateway, and Tivoli Storage Manager.

The following labor categories and descriptions provide information with regard to the level of expertise and skills anticipated to meet our requirement and are provided as a guideline only. Offerors may propose the same categories or different categories based on the requirements of this solicitation.

2. For the Senior Systems Engineer/Internet Applications described under subparagraph 4.1.3 and for the Help Desk Specialist as described under subparagraph 4.1.5, six (6) years of experience will be considered as a substitute for a degree.

The current level of effort was mis-stated in the chart under subparagraph 4.5.2. Therefore, the chart is deleted in its entirety and replaced with the following:

Guidelines of the Total Man-Years of Support under Previous Effort with the Requirement for 8 Additional Trainers During the Base Period							
	Base Period	Base Period Option	Option I	Option II	Option III	Option IV	Current Number of People
Engineers	14,560		14,560	14,560	14,560	14,560	7
Help Desk	16,640		16,640	16,640	16,640	16,640	8
Web Services	20,800		20,800	20,800	20,800	20,800	10
Telco	4,160		4,160	4,160	4,160	4,160	2
Training	2,080	16,640	2,080	2,080	2,080	2,080	1
FAM	2,080		2,080	2,080	2,080	2,080	1
AV	4,160		4,160	4,160	4,160	4,160	2
Security	4,160		4,160	4,160	4,160	4,160	2
Current Level of Effort							33

- Paragraph 6.3 entitled "Proposal Submission" is deleted in its entirety and replaced with the following language:
  - Proposal Submission: The due date for receipt of proposals (including any and all subcontractor proposals) for this solicitation is no later than 2:00 PM (Local Time) on Thursday, 29 September 2005. Proposals shall be uploaded electronically via "Upload Proposals" hyperlink for this solicitation on ONR's MATOC website. (Note: This site restricts the formats of uploaded proposals to those in MS Word, MS Excel or PowerPoint.)

Except as stated within this amendment, all other terms and conditions within this MATOC solicitation remain unchanged.